IMPORTANT NOTICE TO ALL DEALERS, CONTRACTORS & DESIGNERS

May 25, 2021

LEAD TIME UPDATE

With the stay-at-home orders and the current explosive housing market we've seen an unprecedented level of demand industrywide.

We have been actively working to reduce our lead times, and have managed to increase our Production capacity by over 35%. However, orders have also increased by 65% compared to previous years. This means that our lead times are still increasing.

Our current lead times for new orders are 16-18 weeks. Please keep this timeline in mind when ordering your project. We apologize for any inconvenience this may cause, and hope you can explain to your customers the nature of the situation.

Current Lead Time: 16-18 Weeks

If you have any questions about these changes, please do not hesitate to contact us. Thank you for your understanding; we appreciate your business!

Ian Barker

General Manager



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